Please complete all the fields in this redemption form.
Incomplete form will not be processed.
Attach a copy of your valid ID* to process request for redemption.

Fax to 688-1204 for the following card types:

- The Platinum Card®
- The American Express® Card
- The American Express® Gold Card
- The American Express® Platinum Credit Card

Fax to 727-3924 or 727-4879 for the following card types:

- The American Express® Gold Credit Card
- The American Express® Credit Card

Mail to: BDO Service Fulfillment Unit 5F The JMT Corporate Condominium
27 ADB Avenue Ortigas Center Pasig City 1605

**company-issued ID with photo and signature, government-issued IDs (i.e. SSS, driver's license, passport, etc.)*

AMERICAN EXPRESS MEMBERSHIP rewards®

Redemption Form

1. Non-Frequent Traveler Option (NFTO) - Catalogue Rewards Items

Rewards Code	Rewards Description	Quantity	Required Membership Rewards Points
	TOTAL		

Choose from the selection of Rewards available from the current Membership Rewards Catalogue.
Refer to the current Membership Rewards Catalogue for the Rewards Description and Required Points to redeem the Rewards of your choice.

2. Frequent Traveler Option (FTO) - Conversion of Points to Air miles or Hotel Loyalty Points

Frequent Flyer Partners	**Card/Membership No.** (with the Frequent Flyer/ Frequent Guest Partner)	**Cardmember's Name** (as registered with the Frequent Flyer/Frequent Guest Partner)	**Membership Rewards Points to be transferred**
Asia Miles			
Enrich			
KrisFlyer			
Royal Orchid Plus			
Mabuhay Miles			
Frequent Guest Partners			
Hilton HHonors			
Priority Club Rewards			
Sirius			
Starwood Preferred Guest			

You must be enrolled to the Membership Rewards Program under Frequent Traveler Option (FTO).
You must be a member of the Airlines or Hotel Loyalty Program.
You can only redeem Points or Airmiles for transfer to your own account with the Frequent Guest or Frequent Flyer Program, respectively.

3. Membership Rewards Points Charging (Please charge my points to the following American Express Card Account/s)

Card Type	American Express Card Number/s	Membership Rewards Points to be deducted
	____ ____ ____ ____ - ____ ____ ____ ____ ____ ____ - ____ ____ ____ ____ ____	
	____ ____ ____ ____ - ____ ____ ____ ____ ____ ____ - ____ ____ ____ ____ ____	
	____ ____ ____ ____ - ____ ____ ____ ____ ____ ____ - ____ ____ ____ ____ ____	
	____ ____ ____ ____ - ____ ____ ____ ____ ____ ____ - ____ ____ ____ ____ ____	

Basic Cardmember's Information

Basic Cardmember's Name:_____ Birthday (mm/dd/yy) ___ ___ / ___ ___ / ___ ___

American Express Cardnumber: _____

Preferred Delivery Address: ☐ Home ☐ Office _____

_____

Home Phone No. _____ Mobile No. _____

Office Phone No. _____ Email Address _____

My signature below signifies that I have read, understood and agreed to abide and be governed by American Express Membership Rewards Programme Terms and Conditions.

Signature _____ Date _____

IMPORTANT

- Cancellation of processed redemption will not be allowed.
- Allow 21 banking days for processing and delivery of Rewards Items.
- Allow 15 banking days for processing and crediting of air miles or hotel points to your account.
- Rewards Item will be released only to the Basic Cardmember.
- In case the Basic Cardmember is not around, the Authorized Reprsentative must present the following:
  - Authorization letter signed by the Basic Cardmember with the authorized representative's specimen signature
  - Basic Cardmember and authorized representative's valid IDs with picture and signature.
- Defective/damaged Rewards Items reported after 24 hours upon receipt of the Rewards Item will not be accommodated.
- All redemptions are subject to American Express Membership Rewards Programme Terms and Conditions.